

To Whom It May Concern:

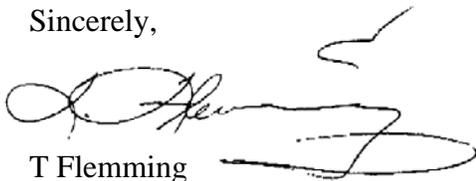
During my tenure as Director of Public Works in Lamesa, TX, I had the opportunity to work with a great group of professionals that were more than “just another city contractor.” Pedal Valves, Inc. is a water meter installation contractor from South Louisiana. This team goes against the grain when it comes to the modern “dollar first” business model. This company exemplified true dedication, organization, professionalism, and technical prowess before, during and after the execution of the project. Not to mention their ability to relate with the hardships that our water department, billing department and meter readers deal with on a daily basis. I am very proud to stamp my name on the state-of-the-art system Pedal Valves, Inc. installed and configured in Lamesa, TX.

The PVI team met with us before the project began and explained to us the implications of such a major task. At that point we braced for the worst. Yes, as with any major project, there were some problems. However, with the IT team and plan in place, we were able to quickly deal with the issues that came up. PVI collaborated with Incode, Inc. to develop a program that would take data from the meter installers and electronically upload this data into our billing system. It saved our billing department countless hours and more importantly, the overtime that would have followed.

I was equally impressed at how quickly the team responded to the situations that they encountered during the project. One call to the superintendent and everything was taken care of from there. It’s amazing that a company could come in from another state and run a project like they’ve lived there for years. Simply impressive.

For any city, county, or water authority that is interested in taking on a task of this magnitude, there is no one else more qualified for the job. From the complexities of the billing system to the mechanics and plumbing of the water meters, PVI is the best in the business. Pedal Valves, Inc. is an outstanding company and I look forward to working with them again in the future.

Sincerely,

A handwritten signature in black ink, appearing to read 'T Flemming', with a large, stylized flourish extending to the right.

T Flemming
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